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**The Awesome Information Guide:**

**Training**

If you would like to come and train with your dog, we are available from 9am to 1pm Monday thru Friday, Saturdays 9Am- 12Pm.

Please dress appropriately for the weather and expect to get muddy.

Please give one week notice prior to your arrival.

We are closed on Sundays.

**Visiting**

If you would like to come visit your dog, please plan on picking up your dog and visiting off site ( this allows us to keep to our training schedule /field trips and have multiple visits per week).

Your dog's overnight bags will be packed. Toys, food, bowls and crate will be provided.

Please give one week notice prior to your arrival. Pick up and drop off times are firmly between 1pm - 3 pm Monday thru Friday, Saturday 9Am-12Pm.

We are closed on Sundays. If you need to drop off your dog after a weekend visit, please do so between the hours of 6Am and 9Am on Monday.

## **Picking Up Your Dog**

Your dog will be ready to go home when he/she is finished with training. We set training goals and then let the dog choose the pace. Some dogs take longer to mature than others. Our students will not be rushed or forced through drills to meet an arbitrary schedule.

We are training for your dog's entire career, not just its first hunting season or trip to town. Once your dog has completed the required skill sets ( you'll have a good idea, through frequent pictures and journal updates) and we are pleased with his or her transition, we can arrange a pick up date.

You will also receive a 15-30 day notice in your journal that the training is almost complete.

Pick up times are firmly, Monday thru Friday from 1-3Pm and Saturdays from 9Am-12 Pm.

During this time, we will go over your dog's vaccine history, health certificates, suggested commands, take home guide and other paperwork.

We will also work with you and your dog on known skills and answer any question you may have.

Please give one week notice prior to your arrival.

## **Holidays**

If you would like to visit your dog on the holidays, please make arrangements to pick up your dog at least two days prior to the actual holiday; and drop off at least one day after the holiday.

For example: showing up unannounced on Christmas morning at 8am, would be frowned upon.

## **Phone calls , text messages, facebook messages and emails:**

We are available to take calls and answer text messages from 9am to 6pm Monday - Saturday. Calls and text messages received after 6pm will be returned the following morning.

Calls and text messages received on Sunday will be returned Monday morning.

( Please do not call at midnight for a training update and picture of your dog. Seriously, don't be that guy.)

Multiple questions or questions about what color dog bed your new dog would prefer, should be emailed. If you'd like to know whether or not your pup likes butterflies, please email.

Emails can be sent at anytime and an email does not interrupt training nor wake sleeping dog trainers at 2 Am.

### **Contact Person**

Within a family unit, please have a **one** agreed upon contact person. While we do enjoy speaking to your brother's sister in law's cousin, it is much easier if **one** person shares the information, pictures, and videos to his/hers family members.

### **Spay and Neutering**

We do not recommend spaying or neutering under 12 months of age. If you would like your dog to be spayed or neutered, this can be done by your vet when your dog goes home. Unless medically necessary, dogs in training will not be altered while they are here.

### **Pictures**

Our goal is to send out a new picture every two weeks. Pictures take a considerable amount of time away from training your dog.

It takes about thirty minutes to get a quality picture. If you wanted 4 pictures a week, that picture would attribute to a training loss of a 2 hours a week, 8 hours a month and 96 hours a year spent taking pictures.

Training pictures will be posted on the Facebook Page, you can then share them with the neighbor's Aunt Helen. ( Aunt Helen is nice, but it's hard to get a dog to sit still for poised rabbit ear pictures for cousin Sue's easter party.)

In case you want more photos or don't like the training photos, we also offer photo requests, the form for this is in your online journal.

### **The Online Journal**

The online journal is updated on Sundays. Sometimes technology does not agree with our schedule, and we cannot complete the updates. We will update the journals asap.

Inside your journal, you can request photos, personalize your pet's field trip or order birds for your gun dog.

The journals are deleted once your dog goes home. Please download it prior to picking up your dog if you want to keep it.

### **Facebook**

The facebook page is public, you do not need an account to view it. Simply click the link on the bottom of our website page and you will be taken to it.

The pictures on the page are from various pictures taken throughout the training day. Selection is random, based entirely on which pictures turn out nice.

We realize that everyone wants their dog to be seen on the page frequently. Please don't be upset if your dog's picture is not listed daily.

