Sundance Retrievers Inc.

The Awesome Information Guide:

Client Training:

If you would like to train with your dog, we are available from 1 p.m.-3 p.m. Monday through Friday, Saturdays from 9 a.m.- to 12 p.m. by appointment only.

* Dress appropriately for the weather and expect to get muddy. Please give one week's notice before your arrival.

We are closed on Sundays and Holidays.

Visiting:

If you would like to visit your dog, please plan on picking up your dog and visiting off-site (this allows us to keep to our training schedule /field trips and have multiple visits per week).

Your dog's overnight bags will be packed. Toys, food, bowls, and crate will be provided.

Please give one week's notice before your arrival. Pick up and drop off times are between 1 pm - 3 pm Monday thru Friday, Saturday 9 Am-12 Pm.

We are closed on Sundays and Holidays.

You can return your pup Mon- Friday 9 am-3 pm and Sat 9 am -12 pm

Picking Up Your Dog to Go Home :

Pick-up times are firmly, Monday thru Friday from 1-3 Pm and Saturdays from 9 Am-12 Pm. We are closed on Sundays and Holidays.

We will review your dog's vaccine history, health certificates, suggested commands, take-home guide, and other paperwork during this time.

We will also work with you and your dog on known skills and answer any questions you may have. Please give one week's notice before your arrival.

Holidays :

If you would like to visit your dog on the holidays, please arrange to pick up your dog at least two days before the actual holiday and drop off at least one day after the holiday.

For example, showing up unannounced on Christmas morning at 8 a.m. would be frowned upon.

Phone calls, text messages, Facebook messages and emails:

We can take calls and answer text messages from 9 a.m. to 6 p.m. Monday - Saturday. Calls and texts received after 6 p.m. will be returned the following morning.

Calls and text messages received on Sunday will be returned on Monday morning.

(Please do not call at midnight for a training update and picture of your dog. Seriously, don't be that guy.)

Multiple questions or questions about what color dog bed your new dog would prefer should be emailed. If you'd like to know whether or not your pup likes butterflies, please email.

Contact Person:

Please have one agreed-upon contact person within a family unit. While we enjoy speaking to your brother's sister-in-law's cousin, it is much easier if one person shares the information, pictures, and videos with his/her family members.

Spay and Neutering :

We do not recommend spaying or neutering under 12 months of age. If you would like your dog to be spayed or neutered, this can be done by your vet when your dog goes home. Unless medically necessary, dogs in training will not be altered while they are here.

Pictures :

Our goal is to send out a new picture every two weeks. Pictures take a considerable amount of time away from training your dog.
Training pictures will be posted on the Facebook Page and in your dog's training journal; you can then share them with the neighbor's Aunt Helen.
(Aunt Helen is nice, but getting a dog to sit still for poised rabbit ear pictures for Cousin Sue's easter party is hard.)
In case you want more photos or don't like the training photos, we also offer photo requests, the form for this is in your online journal.

The Online Journal :

The online journal is updated twice a month. Sometimes, technology does not agree with our schedule, and we cannot complete the updates. We will update the journals ASAP.
Inside your journal, you can request photos, personalize your pet's field trip, or order birds for your gun dog.
The journals are deleted once your dog goes home. Please download it before picking up your dog if you want to keep it.

Facebook :

The Facebook page is public, you do not need an account to view it. Simply click the link on the bottom of our website page and you will be taken to it.
The pictures on the page are from various pictures taken throughout the training day. Selection is random, based entirely on which pictures turn out nice.